

## Terms & Conditions

### **GENERAL COMMITMENTS**

1. Children ages 3-10 can participate in Kids Club Lalaland 2 (two) days weekly programs. Children ages 3–10 can participate in Summer Kids Club Camp which includes a one month program for 2 weeks x week.
2. All parents are required to read and explain to their children set of rules encompassed by “Parent’s Handbook” that shall be e-mailed to them timely before start of respective program.
3. The language spoken at camp is English, Portuguese and Spanish. A basic knowledge is not pre-requisite.
4. The directors reserve the right, at their discretion, to withdraw any member whose influence or actions are deemed unsatisfactory, dangerous or incompatible to the Kids Club community or who will not live within the rules and policies of the Kids Club. If this occurs, no reduction or return of fee, or any part thereof will be made. Parents will also be responsible for any extra costs associated with this matter.
5. Children maintaining the highest standard of conduct is required at all times. Using profanity, disparaging dialogues, physical violence or threats during participation in Kids Club is strictly prohibited. Our rules and instructions of Kids Club counselors and staff must be followed at all times.
6. By accepting this Terms and Conditions, parent confirms that his/her child has permission to participate in all activities.
7. By accepting this Terms and Conditions, parent confirms his/her acceptance that his/her child may be pictured/photographed and that such material can be used by Lalaland and/or Kids Club business partners for promotion or marketing of international summer camping and Lalaland.
8. The copyright of all photography appearing on our brochures or websites belongs to Lalaland. No reproduction may be made without prior permission from Lalaland management.
9. In the event that parent cannot be reached in an EMERGENCY when child is under Lalaland supervision, by accepting this Terms and Condition, the parent gives permission to the physician selected by the Kids Club to hospitalize, secure proper treatment for the child as needed.
10. In case of need all prescription medicine provided by a licensed Doctor must be turned into Kids Club staff upon arrival with instructions in English. This will be dispensed by staff only.
11. All your child's personal belongings are their own responsibility, unless loss or damage is proven to be due to Lalaland’s negligence. Expensive and treasured items such as jewelry, designer clothes or shoes, trainers, etc., should not be brought to the camp.

12. No electronic equipment, including but not limited to: mobile phones, computers, TVs and video games are allowed at camp. No food items, including candy, are allowed at Kids Club. Please do not send packages to your child that contain any of these items.
13. Parents agree to support Lalaland's Program by encouraging children to abide by the highest standards of positive conduct. They will discuss constructive concerns, if any, regarding Kids Club Program, counselor or staff behavior or company policies with Lalaland management.
14. Parents agree to pay for property damage caused directly, or indirectly, as a result of negligent action of their child.

## **CANCELLATION POLICY**

1. If a member cancels before May 1st due to medical reasons that can be fully documented with a physician's written explanation, a full refund will be sent to the participants.
2. If a member cancels for any other reason before May 1st, a full refund will be sent to the participant, less the application deposit.
3. If a member cancels after May 1st due to medical reasons that can be fully documented with a physician's written explanation a full refund will be sent to the participant, less the application deposit.
4. If a member cancels for any other reason after May 1st, a 50% refund of the full program fee will be returned.
5. Members canceling within two weeks of the start of the session are not eligible for a refund with the exception of documented medical reasons. For medical reasons, the program fee will be returned less the application deposit. Written documentation must be submitted within 10 days of cancellation.

By payment of any sum to Lalaland, you are acknowledging your agreement to the terms and Conditions.